



Equipment Breakdown: Restaurants

Why does a restaurant need equipment breakdown insurance?

An equipment breakdown can have a serious effect on your restaurant business. Failure of a refrigerator, oven, freezer or an electrical fuse at any time can lead to substantial revenue loss.

Equipment breakdown insurance provides coverage for the sudden and accidental breakdown of restaurant equipment, such as:

- Ranges and ovens (conveyor, impinger, deck, convection or brick)
- Deep fryers
- Cutters, slicers, and mixers
- Dishwashers
- Refrigeration equipment (reach-in and walk-in refrigerators, prep stations coolers and freezers)
- Electrical equipment (transformers, switches, breakers, and fuses)

In the event of a breakdown to your business's equipment, Intact's Equipment Breakdown Insurance will cover the repair or replacement of the equipment, along with the associated business interruption costs.

Intact Insurance Equipment Breakdown Coverage Highlights

- Coverage for ovens, furnaces, and elevators which may not be covered by other insurers.
- Coverage for business interruption and stock spoilage losses through service interruption coverage.
- Keeps you operational with Extra Expense coverage that can include expenses for outsourcing to complete contracts and equipment rentals.
- Optional coverage for loss of profits, even while equipment is under warranty.
- Includes green and equipment upgrade coverages.
- The service interruption coverage does not include a "directly supplied" limitation.

Loss Prevention Examples

Electrical breaker damage:

Electrical arcing due to loose connections inside a restaurant's main electrical distribution breaker caused severe damage to the breaker leading to the loss of power in the restaurant. Temporary measures in the form of a mobile generator had to be brought in to restore power to the restaurant, until a replacement breaker could be sourced, shipped and installed. Losses included:

Direct damages: \$4,500

Extra expenses: \$11,000



Loss Prevention Tips

The best measures you can take to protect your business are preventative measures. Consider the tips below.

- **Practice good housekeeping:**
 - Keep electrical panels free of dirt and dust.
 - Avoid storing combustible materials on or around electrical equipment.
 - Keep electrical rooms cool, clean, and dry.
- **Consider installing surge protection:**
 - On the main electrical connection
 - On distribution panels
 - At point of use
- **Establish a recurring cleaning program for your ovens, including thermostat calibrations.**
- **Before cleaning conveyor ovens, remove items such as conveyor belts, crumb trays, draft diverters and impinger fingers.**
- **Maintenance tips for refrigerators and freezers:**
 - Clean evaporator fan coils and blades
 - Inspect door seals and hinges
 - Check operation level of evaporator and condensing unit
 - Monitor daily temperatures
 - Set up a maintenance program with an experienced technician

The Intact Insurance Advantage

- Equipment breakdown insurance is available as a stand-alone policy or it can be added to any Intact Insurance business package policy.
- Policies are written by a specialized team of underwriting experts with equipment breakdown and engineering expertise.
- A dedicated loss prevention engineering team can help identify and make recommendations to mitigate any potential equipment breakdown risks.
- Customers benefit from a 24/7 claims service guarantee and access to a specialized equipment breakdown claims team.

Contact your broker to learn more about the loss prevention guidance available from Intact Insurance.